



**VISION SYSTEMS**

**VS Vision Systems GmbH**

*Industrielle Bildverarbeitung*

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**Vision Systems GmbH**

**Serviceabteilung**

**Aspeloh 27A**

**D-22848 Norderstedt**

RMA-Number (filled in by Vision Systems)

## Repairs and Objections (R&O) Form

Our products have been carefully developed and tested. If you nevertheless should have reason to object, in the following please read the following notes:

1. **Returns can be accepted with RMA-No. only, after arrangement with our service department!**
2. Please fill out the R&O Form. Describe the problem in detail. Supply the description of the used hardware (e.g. add-on cards, used CPU etc.).
3. Send this form to Vision Systems. Vision Systems will assign an RMA-No., and send the form back to you.
4. Use this form as delivery notice. Make sure the RMA-No. is clearly visible outside of the package.
5. Add the copy of invoice to your package. Send the product in original packaging (incl. full accessories) as free shipment.
6. If after testing we find the product completely fulfils the technical specifications, we will send the product back to you and charge you with EUR 13,50 plus shipment costs (+VAT).
7. In case our Service Department determines a defect, which happened outside of the warranty period or resulted from incorrect operation, we provide you with an offer for repair.

**Customer:**

**Contact person:**

**Cust.-No.:**

**Invoice No.:**

**Phone:**

**Fax:**

**Article:**

**Pieces:**

**SN:**

**Error description:**

I have read the above regulations to repairs and objections, and agree with it.

<input type="text"/>	<input type="text"/>
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**Location**

**Date**

**Signature + Company stamp**